

COVID 19 Precautions

Updated January 2021

In order to provide for the needs of our clients who are going through the loss of a loved one, we need to take any/all precautions necessary to keep everyone safe. Because of this, we will be respectfully honoring social distancing practices to ensure the safety of our clients, staff and families due to the current COVID-19 Outbreak. As always, being family owned and natives of this great state, we care for our community and will put safety first for everyone. The following will be put in effect until further notice as we are doing our best to keep updated on a regular basis of the current status of this Outbreak. Again, we are saddened that we are not able to provide all the services and extra care as we normally do but do appreciate your understanding and cooperation during this serious matter.

Public:

Office Hours Wheat Ridge location:

Mon- Fri 9:00am-4:00pm

Sat- 11:00am-3:00pm

Office Hours Centennial location

Mon-Fri 9:00am-4:00pm

****Change in hours to allow our staff to ensure proper time for extra cleaning and sanitizing****

If you are in need bringing in a pet, please call to schedule an appointment with our staff since we can only help one client at a time: 303-403-1647 then press option #1 for our Wheat Ridge location or #2 for our Centennial location.

During the phone call we will complete the intake paperwork and confirm a time for our staff to assist you at your vehicle to take your pet into our care. We can schedule the same day or when you need to come in, we are making appointments to respect physical distancing to disinfect equipment in between clients and because we can only help one at a time.

*If you are ready to pick up your pet's cremated remains and/or memorabilia, please call the above-mentioned phone number appropriate option for the location and we will schedule a time for you to come pick up your loved ones remains, these appointments can be same day as well.

Physical entry of non-employees not permitted until further notice. This does include walk-in, restrooms, waiting room as well as visitation room(s).

No Witness Cremations until further notice.